



## LEFA COVID-19 PROTOCOL

LEFA is committed to protecting the health and safety of our drivers as well as our passengers. Although LEFA cannot guarantee that the spread of Covid-19 will not spread while rendering passenger transportation services, this document outlines preventive measures that will be implemented to minimize the risk of spreading Covid-19 whilst LEFA renders passenger transportation services to its clients.

LEFA will ensure that drivers who feel sick, display symptoms or test positive for Covid-19 will stop working immediately until full recovery.

### **Protection - Vehicles**

- All vehicles to be equipped with complementary alcohol-based hand sanitizer at all times
- All vehicles must have disinfectant at all times
- All vehicles to contain complimentary FFP2 Masks for passengers
- Door handles and inside surfaces are to be disinfected routinely
- Vehicles are to be disinfected by a professional after transporting a confirmed Covid-19 infected passenger

### **Personal Protection - Drivers**

- Mandatory wearing of FFP2 facemasks when interacting with passengers, driving and handling client luggage
- Drivers must report any safety and health concerns to management
- Drivers must sanitize their hands before handling client luggage
- Drivers must sanitize the hands of clients before clients enter the vehicle
- Drivers must disinfect frequently touched handles and surfaces in and outside the vehicle
- Drivers must wash their hands thoroughly with soap before and after each trip

### **Personal Protection – Passengers**

- Passengers are required to wear face masks when interacting with the driver during a pick-up, a drop-off and for the duration of the journey
- In the case where a passenger does not have a facemask, LEFA will offer the passenger with a sealed complimentary FFP2 facemask
- Passengers must disinfect their hands before entering a LEFA vehicle.
- When paying for the services, cashless payments are preferred

Public and private transport is one of the most essential parts of a functioning local and national economy. Whilst complete reduction of contact is impossible, LEFA will strive to reduce contact between service providers (drivers) and passengers. LEFA pleads with clients/passengers to adhere to Covid-19 containment measures as stipulated in regulations from the relevant health authorities.